



Are you searching for a job or a career?

Apply and boost your career.

#StartYourBetter

As one of the leading insurance companies, we know that together we can achieve more. At UNIQA, we are therefore the community for a better life. We use our individual skills to shape the future together. The SEE region, namely Bosnia and Herzegovina, Bulgaria, Croatia, Montenegro, and Serbia, is the 3rd largest group of companies in UNIQA Customer & Markets International business with a GWP of close to € 270 Mio. in 2022 and about 1,700 employees. With a total market of over 2 million customers, SEE countries represent great potential for growth and development through enhanced regional cooperation, data driven and customer centric approach and innovation. We invite you to join us and build your career in an innovative, international, and agile environment.

Tell us about your strengths and apply at one of positions

IT OUTSOURCING EXPERT (m/f/d)

You will

- Regularly communicate with vendors to ensure services meet expectations and address any issues or discrepancies
- Define, implement, and monitor SLAs with outsourced vendors as well as take corrective actions if needed
- Control the annual domain wallet and ensure accurate billing and cost allocation
- Monitor the residual capacity during the year and check the availability before to submit/approve the change request
- Prepare and present regular reports to senior management on IT outsourcing performance
- Keep stakeholders informed about the status and performance of IT outsourcing arrangements
- Make proposals for process improvements and optimizations and promote innovation and efficiency related to IT outsourcing topic

You have

- Bachelor's or Master's degree in relevant field
- Minimum 2 years of similar professional experience
- Advanced computer skills, proficient MS Office skills
- Strategic thinking and problem solving skills
- Negotiation and analytical skills
- Communication and interpersonal skills

At UNIQA, we live diversity. We recognize and foster the value of different perspectives in our teams and leadership positions. Therefore, we welcome applications that enrich our diversity.

Type: Hybrid

The time for change is now! Join us